



# ANNUAL REPORT 2025



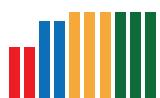


# mission

Medina County Senior & Adult Services will offer support to older adults and adults with a disability to live independently and safely within their own homes and community.

*Cover: Alain Marec, owner of Triskell Bakery conducts a French pastry baking demonstration in the Medina Center kitchen.*

*Above: Staff enjoy a team building day at Hope Meadows.*



MEDINA COUNTY  
**SENIOR**  
& ADULT  
SERVICES



# Supporting Medina County seniors is our mission

2025 – what a year, definitely one for the books. We accomplished so much this year, including large capital projects (renovation of our bathroom facilities and craft room in Medina) and meeting almost all of our grant funded units set forth by the Western Reserve Area Agency on Aging. We participated, as a staff, in an agency retreat, which was well deserved and promoted team building. We coordinated senior shelf stable food bags when SNAP funding was held and we coordinated Christmas gifts for dozens of our clientele.

The agency and our extended agency “family” experienced a devastating loss early in the year with the unexpected passing of Sean Parker. Employees, clients and providers spent several months out of the year readjusting our workflow and figuring things out in a new and different work environment. We all proved our resilience and now have new people and new systems in place. I’m extremely proud of all the staff at MCSAS as well as our seniors for their ability to face the many challenges that life threw at us this year. Job well done.

We’ve seen a recent trend in the growth of referral calls to our Adult Protective Services (APS) Unit; reports went from 504 calls in 2025 to 610 calls in 2026 – a full 20% increase. This unit investigates alleged adult physical and sexual abuse, neglect, self-neglect and exploitation of any adult in Medina County age 60 or over. We operate this program under a contract with Medina County Job & Family Services. We have 2 full-time employees and one supervisor who takes a half-load of cases. Due to the continued high call volume, we have budgeted for an additional full-time APS worker in 2026 if the call volume and investigations remain at the current level.

We have dedicated part of this report to our ever-growing Medina County Senior & Adult Foundation (MCSAF). We have become increasingly reliant on the additional funding that provides all of the “extras” that we are able to, in turn, give to our center participants and clients. The craft room project, shelf stable food bags and the staff retreat described above were funded by MCSAF as well as a variety of other items mentioned on the back cover. Our agency operates in three locations in the county and travels to visit homes throughout all of Medina County. MCSAF helps in supplying all locations and services with additional support.

I invite you to take a look at all of the information provided to you in this report. Look at where you live and how many people we serve in your area as well as throughout Medina County. There is definitely something for everyone here at Medina County Senior & Adult Services. We are dedicated to continuing to meet the needs our participants and clients through service provision, educational and exercise opportunities and creating social connections for all.

*Photo: Goodyear blimp pilot Joe Erbs does a presentation at the Brunswick Rec using the smart TV funded by MCSAF.*



## 2025 MEDINA COUNTY ADVISORY COUNCIL ON AGING AND DISABILITY

Our Advisory Council meets on a monthly basis and is charged with providing a community voice in the administration of county activities concerning aging and the disabled. They also assist with the determination of policies of the Medina County Senior & Adult Services whose purpose it is to serve the needs of Medina County residents over age 60 and the disabled with education, social services, and defense of their rights through advocacy. The Council represents various parts of the county as a whole and active members in December 2025 were:

### **Township Trustees Association Representatives**

Colene Conley, Medina  
Michelle Bangs, Medina  
Sarah Poling, Spencer  
Joan Weigel, Valley City  
John Vujevich, Medina  
Susan Skowronski, Medina

### **Village Mayors Association Representatives**

Carol Carter, Seville  
Member #2, Vacant

### **Brunswick City Representatives**

Andrea Schroer, Brunswick  
Member #2, Vacant

### **Medina City Representatives**

Linda Williams  
Sue Boggs

### **Wadsworth City Representatives**

Bill Meyer  
Jim Dull

### **County At Large**

Sarah Gardner, Medina  
Jenette Fagan, Brunswick  
Dave Wetzel, Medina  
John Welker, Jr., Brunswick  
Patricia Martin, Brunswick  
Marie Edmonds, Medina

### **Western Reserve Area Agency on Aging Board Appointments**

Marie Edmonds, Medina  
Kim Bernardi, Medina

### **Five County Advisory Council of the WRAAA**

Ashley Sorgen, Medina  
Dave Wetzel, Medina

# support services



## Aging and Disability Resource Center (ADRC)

The Aging and Disability Resource Center provides services to adults age 60 and over; 18 and over with disabilities. These services include Specialized Information and Assistance, Benefits Assistance, and Long Term Options Counseling.

**1,013**  
Individual  
Contacts

**Specialized Information and Assistance:** This service helps consumers find the right information, assistance, resources and referrals that they need for their specific issue. MCSAS acts as a conduit for people who need information and then follows up to ensure that they receive the assistance they requested. In 2025, MCSAS's ADRC had 1,013 contacts with individuals seeking out Specialized Information and Assistance Services.

**511.75**  
Hours of Benefits  
Counseling

**Benefits Counseling:** A more specialized service, benefits counseling offers consumers the ability to sit down with a trained professional and discuss their finances, seeing where they may benefit from federal, state, or local program offerings. This includes things such as applying for Medicaid, choosing a Medicare Advantage plan or seeking local funds to assist with ongoing financial needs. In 2025, MCSAS's ADRC logged 511.75 hours of benefits counseling with consumers.

**187**  
Hours of LTO  
Counseling

**Long Term Options Counseling:** MCSAS is unique in offering this opportunity for a short term case management program to consumers in need. Options counseling is designed to help individuals and their families assess their current living situation, make changes (if necessary) to maintain placement in the community, set goals for their services and care, and plan for future needs of the consumer and their caregivers. This is a very popular program and allows consumers professional guidance while making informed choice. In 2025, MCSAS's ADRC logged 187 hours of Long Term Options Counseling with consumers.

*The Medina County Commissioners make the ADRC service possible by Title IIIB funding provided by the Western Reserve Area Agency on Aging through the Ohio Department on Aging.*

## Adult Protective Services (APS)

Adult Protective Services is a mandated service provided by local social services districts in Medina County. Medina County Senior & Adult Services is contracted to provide this service throughout the county, this contract was awarded in September 2021. MCSAS employs 3 full-time social workers to this unit. It involves intake, investigation and assessment of referrals of abuse, neglect and financial exploitation of impaired, vulnerable adults age 60 and over who live in the community. APS workers develop service plans for eligible clients to remedy physical abuse, sexual abuse, emotional abuse, neglect, financial exploitation or to address unmet needs of older adults.

**610**  
Calls Received

**198**  
Cases Opened

**412**  
Cases Screened Out

**177**  
Cases Closed

## Outreach Services

743 hours of supportive services provided by Outreach workers throughout Medina County, including assessments for transit and meal services as well as supportive services, information and referrals.

**743**  
Hours of Supportive Services

## Transportation Services

Medina County Senior & Adult Services contracts with Medina County Transit to provide all subsidized transportation services. Transportation is subsidized for any adult age 60 or over and includes direct transit trips to places such as the doctor, grocery store or bank.

### 2025 Transit Actual Cost (Trips scheduled and No Shows)

	Trips	Miles	Av. Cost per mile	Total Transit Cost	SAS Paid	MCPT Adj. Cost	SAS % of Total Cost
January	1371	4751	\$ 6.42	\$ 30,501.42	\$ 14,499.00	\$ 16,002.42	47.54%
February	1434	5004	\$ 6.15	\$ 30,774.60	\$ 13,664.00	\$ 17,110.60	44.40%
March	1431	5190	\$ 5.74	\$ 29,790.60	\$ 16,825.00	\$ 12,965.60	56.48%
April	1525	5790	\$ 5.07	\$ 29,355.30	\$ 19,321.00	\$ 10,034.30	65.82%
May	1281	5413	\$ 5.85	\$ 31,666.05	\$ 17,570.74	\$ 14,095.31	55.49%
June	1178	4866	\$ 6.45	\$ 31,385.70	\$ 15,945.30	\$ 15,440.40	50.80%
July	1268	5236	\$ 5.83	\$ 30,525.88	\$ 9,638.59	\$ 20,887.29	31.58%
August	1288	5373	\$ 5.80	\$ 31,163.40	\$ 17,555.98	\$ 13,607.42	56.34%
September	1105	4519	\$ 5.94	\$ 26,842.86	\$ 14,935.34	\$ 11,907.52	55.64%
October	1210	4515	\$ 5.81	\$ 26,232.15	\$ 15,293.38	\$ 10,938.77	58.30%
November	1033	3870	\$ 7.18	\$ 27,786.60	\$ 13,908.45	\$ 13,878.15	50.05%
December	1134	3965	\$ 6.21	\$ 24,622.65	\$ 14,408.91	\$ 10,213.74	58.52%
Totals	15258	58492		\$ 350,647.21	\$ 183,565.69	\$ 167,081.52	

### 2025 Transit By Month

	TRANSIT CLIENTS	NUMBER OF RIDES PROVIDED
January	145	1302
February	163	1393
March	170	1379
April	162	1482
May	169	1248
June	149	1136
July	149	1218
August	162	1213
September	159	1071
October	151	1170
November	140	1007
December	137	1109
<b>TOTALS</b>		<b>14728</b>



The Medina County Commissioners make the supportive services and transportation possible by Title IIB funding provided by the Western Reserve Area Agency on Aging through the Ohio Department on Aging.

# Meal Services

(offered to adults age 60 and over)

## Congregate Meals

We were able to offer 8,377 meals which include our Medina and Brunswick Congregate locations, as well as the Wadsworth voucher program.

## Home Delivered Meals

Our Meals on Wheels program provided 43,278 meals throughout Medina County to homebound individuals. This program is also a 'gatekeeper' service in that drivers are checking on the county's most vulnerable seniors four days (5 meals) per week during meal delivery.



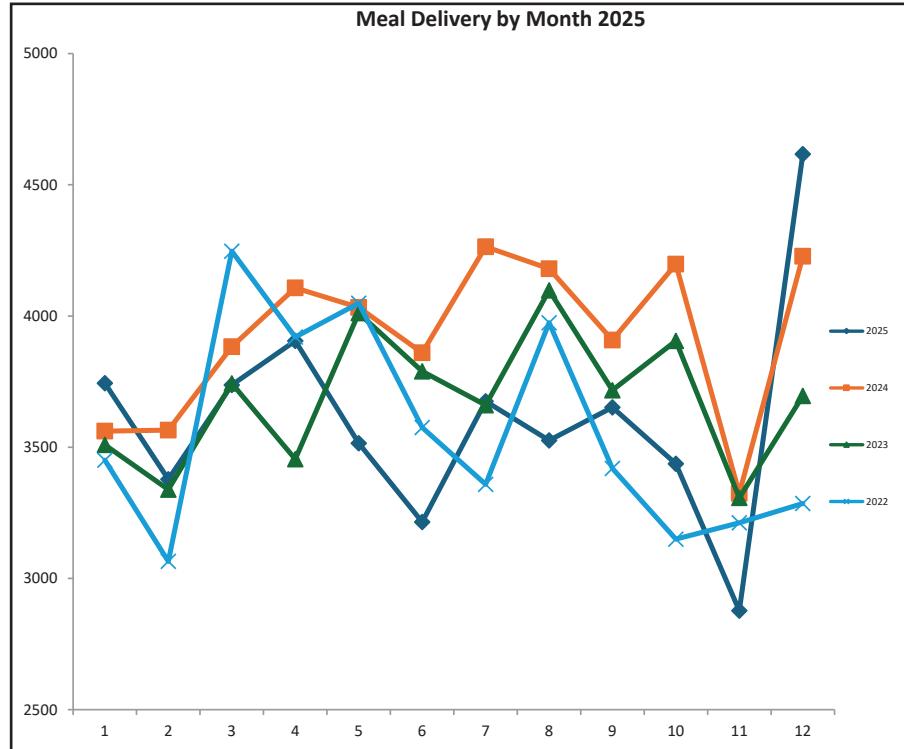
## 2025 Meals By Month

	HOME DELIVERED MEAL CLIENTS	NUMBER OF MEALS SERVED	CONGREGATE MEAL CLIENTS	NUMBER OF MEALS SERVED
January	189	3744	145	693
February	190	3378	145	670
March	193	3737	150	701
April	190	3905	159	761
May	181	3515	151	722
June	178	3215	144	669
July	183	3675	154	749
August	181	3526	146	684
September	181	3652	157	716
October	180	3437	149	696
November	170	2877	144	606
December	176	4617	157	660
TOTALS	43278			8327



## Soprema Cafe Operations

2025 brought another successful year of café operations at the Soprema Senior Center. We utilized 4,527 restaurant vouchers at the café and continue to grow our catering services. Café participants give great feedback regarding food options and helpful staff. The café continues to operate at a deficit, which is filled with funding from the Medina County Human Services Levy. The funding deficit was cut in half in 2025, going from \$103,467.64 in 2024 to \$56,419.65 in 2025. We continue to work with the City of Wadsworth, the Wadsworth Older Adult Foundation and other outside funding to help close the funding gap.



The Medina County Commissioners make meal services possible by Title IIIC funding provided by the Western Reserve Area Agency on Aging through the Ohio Department on Aging.

## Senior Farmer's Market Nutrition Program

2025 was the second year of online Farmer's Market applications. Staff again worked with many seniors to help them gain access to farmer's market funds, which were continued at \$50 per person. Medina County had 409 participants in the Farmer's Market program, and overall utilization in the state of Ohio was 69%; up by 7% from 2024. We hope that even more seniors will access and be able to utilize their \$50 vouchers in 2026 and we will continue to be there to help.



### 2025 SERVICE BREAKDOWN TOTALS

CITY / TOWNSHIP	NUMBER OF TRIPS	NUMBER OF HDM MEALS SERVED	NUMBER OF CONG. MEALS SERVED
BRUNSWICK CITY	3388	10257	1173
BRUNSWICK HILLS	329	1839	216
CHATHAM TOWNSHIP	0	546	1
CHIPPEWA LAKE/GLORIA GLENS	345	390	0
CRESTON VILLAGE	35	32	0
GRANGER TOWNSHIP	313	783	0
GUILFORD TOWNSHIP	0	1019	171
HARRISVILLE TOWNSHIP	15	1310	44
HINCKLEY TOWNSHIP	12	1176	119
HOMER TOWNSHIP	52	437	0
LAFAYETTE TOWNSHIP	1337	1491	170
LITCHFIELD TOWNSHIP	49	898	51
LIVERPOOL TOWNSHIP	4	704	106
LODI VILLAGE	105	528	0
MEDINA CITY	3436	8539	1079
MEDINA TOWNSHIP	371	2001	538
MONTVILLE TOWNSHIP	683	2325	111
RITTMAN	0	0	0
SEVILLE VILLAGE	434	534	118
SHARON TOWNSHIP	30	751	190
SPENCER TOWNSHIP/VILLAGE	193	1574	0
WADSWORTH CITY	3342	5233	3902
WADSWORTH TOWNSHIP	64	113	190
WESTFIELD CTR/WESTFIELD TOWNSHIP	61	373	0
YORK TOWNSHIP	128	409	81
Out of County (in WRAAA Service Area)	0	16	55
AGGREGATE (Sr. Day Transit)	2	0	0
<b>TOTALS</b>	<b>14728</b>	<b>43278</b>	<b>8315</b>

### 2025 UNDUPLICATED CLIENTS

CITY / TOWNSHIP	TRANSIT CLIENTS	HOME DELIVERED MEAL CLIENTS	CONGREGATE MEAL CLIENTS
BRUNSWICK CITY	67	84	23
BRUNSWICK HILLS	11	15	5
CHATHAM TOWNSHIP		3	1
CHIPPEWA LAKE/GLORIA GLENS	4	3	
CRESTON VILLAGE		2	
GRANGER TOWNSHIP	6	7	
GUILFORD TOWNSHIP		6	4
HARRISVILLE TOWNSHIP	2	8	1
HINCKLEY TOWNSHIP	1	9	2
HOMER TOWNSHIP	3	3	
LAFAYETTE TOWNSHIP	23	13	6
LITCHFIELD TOWNSHIP	4	8	2
LIVERPOOL TOWNSHIP	2	10	6
LODI VILLAGE	3	7	
MEDINA CITY	89	70	40
MEDINA TOWNSHIP	15	28	19
MONTVILLE TOWNSHIP	5	18	7
RITTMAN			
SEVILLE VILLAGE	5	5	3
SHARON TOWNSHIP	2	6	5
SPENCER TOWNSHIP/VILLAGE	3	7	
WADSWORTH CITY	61	35	96
WADSWORTH TOWNSHIP	2	3	4
WESTFIELD CTR/WESTFIELD TWP	3	7	3
YORK TOWNSHIP	4	3	
Out of County			2
<b>TOTALS</b>	<b>315</b>	<b>360</b>	<b>229</b>

## Social Activities

Medina County Senior and Adult Services continues to work hard to keep seniors connected. Activities include arts programs, crafts, learning programs, games, community resource presentations, holiday parties, exercise classes, billiards and more, all of which include the opportunity to socialize. The Medina Senior Center welcomed 325 new members in 2025.

Day trips rolled along to a variety of places, with seniors filling 1,144 seats on trips. Some were so popular that we added and sold out a second bus. We continue to welcome new ideas from our members and offering activities that match their interests.

**2,386**  
Medina Large Activity Participants

**1,027**  
Brunswick Large Activity Participants

## Volunteers

Our volunteers help out in the office, in the kitchen, teach classes, lend a hand at events and so much more. Volunteers pitched in to help our agency fulfill its mission in 2025, including those who comprise the Compassion in Action non-medical volunteer caregiving program, providing transportation to shopping and appointments, light yard work, light housekeeping and friendly visits. We continued our partnership with Integrated Community Solutions to participate as shoppers in our Shop for a Senior program, providing involvement in the community for disabled adults.



*Photo: Volunteers are recognized at our annual Thanksgiving luncheon.*



## Medina County Senior & Adult Foundation

The Medina County Senior & Adult Foundation (MCSAF) has been in existence since 2018 and their impact on the services for seniors throughout the county continues to grow. This 501C3 is dedicated to providing seniors in the community with many things that the agency's grant funding just will not cover. They work hand-in-hand with Medina County Senior & Adult Services to help them follow their mission of keeping seniors and adults with a disability independent in the community. Program highlights in 2025 include:

- Covered cost of Wednesday congregate lunches in Medina
- Provided animal entertainers for Centers
- Provided food for Senior Day, Medina Luau, Oktoberfest, Brunswick Halloween
- Updated and refinished craft room at MCSAS
- Provided funds for SNAP food bags and gift cards for seniors in need
- Provided 410 \$50 Aldi food cards for all recipients of the Senior Farmer's Market Nutrition Program
- Funded home repairs for seniors throughout Medina County in cooperation with Habitat for Humanity
- Provided funding for computer education at Center
- Funded mental health support groups in cooperation with Alternative Paths
- Funded home delivered meal bags for drivers
- Purchased TV used for meeting with clients
- Large Screen Monitors in Brunswick and Medina
- Updating of Medina courtyard benches
- Cost of renting space for Medina events (90+ party and Oktoberfest)
- Advertising for agency in Senior Solutions Resource Guide



- Christmas entertainment in Brunswick and Medina
- Magnets for Home Delivered Meal clients
- New appliances at Wadsworth's Soprema Cafe
- Furniture for Center Use
- Advertising and Coupons for Wadsworth's Soprema Cafe
- AED supplies
- Microwave for Brunswick activities

MCSAS has come to rely on MCSAF for many activities and supplies. Their services sure would not be the same without them. Many thanks to the foundation board members for their continued support of seniors in Medina County. Here's to 2026!

*Board Members:*  
Marie Edmonds,  
Chair; Kimberly Valco,  
Vice Chair; Marsha  
Pappalardo, Treasurer;  
Mishalene Wasmer,  
Secretary; Mary Meli;  
Angela Mansier; Lalitha  
Reddy; Karen Hooven;  
Devon Diello; Kimberly  
Corrigan and Laura  
Toth, Ex Officio.

*Photos: Enjoying lunch  
at the Medina Luau;  
dancing at Oktoberfest.*

