## BELIEFS

# Application for Membership



### "Building A Better Community!"

### STANDARDS OF CONDUCT

Members shall:

- 1. Commit to quality.
- 2. Promote the advantages of membership.
- 3. Strive to use the products and services of other members.
- 4. Perform their work according to prevailing local regulations and MCHBA standards.
- 5. Deal fairly and honestly with employees, subcontractors, suppliers, regulators and other members.
- 6. Compensate for labor, material and services in a timely fashion.
- 7. Respond to requests from customers and other members in a timely, respectful fashion.
- 8. Resolve disputes by negotiating in good faith prior to following the Rules of Arbitration.
- 9. Support the Association by active participation in meetings, events and programs.
- 10. Maintain the highest ethical standards and moral character.

MCHBA is an organization of developers, contractors and providers of goods and services who are committed to promoting and protecting the growth of the housing industry, and thus the welfare of its membership.

Beliefs ...

We believe that MCHBA must:

- 1. Be an advocate for the rights of the property owner.
- 2. Strive to make home ownership accessible and affordable to citizens of Medina County.
- 3. Set the standards of quality for the industry.
- 4. Maintain a set of ethics that will govern the behaviors of its members and the industry.
- 5. Actively participate in the management of the regulatory process.
- 6. Help educate consumers and officials about the housing industry.
- 7. Exert a positive influence on the health, welfare and safety of the community.
- 8. Strive to continually improve the overall process of developing new housing.
- 9. Promote the housing industry as an integral part of the economic vitality of the community.
- 10. Take an active role in supporting educational curriculums that will advance careers within the housing industry.

#### **Office Hours:**

Monday thru Friday by Appointment or 9am to 2pm Wednesday & Thursday

3991 N. Jefferson St., Suite 100 Medina, Ohio 44256

Phone: 330.725.2371

www.MedinaCountyHBA.com E-mail:

moreinfo@MedinaCountyHBA.com

David J. LeHotan, Interim Executive Director