



General Information

Choosing a skilled nursing facility (nursing home) and/or extended care facility is a process that entails considerable thought and preparation before a decision is reached. Today, skilled nursing facilities (nursing homes) serve the needs of a wide variety of residents and patients, from the aged to the young, the sick to the injured. Hospitals and physicians frequently recommend or refer patients to skilled nursing facilities for post hospital care. In certain instances, someone residing at home may no longer be capable of providing him or herself with the care they require. No matter the predicament, today's nursing facilities are geared toward serving the patient.

Admission

Willowood Care Center is a superior facility highly capable of meeting the demands of a diverse patient/resident population, while providing them the personalized care they need in a spacious, home-like setting. All admissions are based upon resident need, bed availability, and our ability to meet the needs of that specific patient/resident. It is our policy to admit only those individuals that have needs we feel confident we can meet.

After a determination is made regarding admission, there are several requirements that must be fulfilled prior to admission. These include, but are not limited to, receipt of history and a physical completed by a physician, an MI/MR screening and other requirements as set forth by the Ohio Department of Health. Our qualified professionals assist you through this process which includes a variety of assessments and other paperwork. This process helps us better identify, address and anticipate the specific needs a resident may require.

Services and Amenities Provided

Willowood provides a broad spectrum of care and services, specifically designed to meet the needs of our patients/residents. These include, but are not limited to:

- 24-Hour Nursing Care
- Restaurant-Style Dining
- Occupational Therapy
- On Site Physician Services
- Visiting Dentist
- Visiting Podiatrist
- On Site Beauty Shop
- ... And a whole lot more!
- Therapeutic Diets
- Physical Therapy
- Speech Therapy
- Daily Activities and Outings
- Visiting Optometrist
- On-site X-ray
- Expectations Rehab Center

If you have any questions regarding placement or would like more information about Willowood and the services we provide, please contact us through our "Contact Us" button or call us at 330-225-3156.

How is Care Paid For?

This is the one question everyone asks when it is determined that the services of a skilled nursing facility are required. Generally speaking, there are four ways services are paid for in a nursing facility. They are:

■ **PRIVATE PAY** - This is when someone uses their personal assets for the payment of room/board and other services rendered in the facility. This is typically the source of payment when one does not qualify under specific Medicare, Medicaid, and Private Insurance guidelines.

■ **MEDICARE** - If you have Medicare, they will cover up to 100 days of skilled nursing care per incident of illness provided you meet the requirements. These include, but are not limited to, a three-day hospital stay and continued need of skilled nursing services as set forth by Medicare guidelines.

■ **MEDICAID** - Medicaid is a state insurance program that will pay for nursing facility care once one has spent down their personal assets to the required state 'spend down' limit. Medicaid can be applied for at the local Job and Family Services office at 330-722-9300 or 330-225-7755, located at 232 Northland Drive, Medina, Ohio 44256.

■ **PRIVATE INSURANCE** - Private insurance coverage varies from company to company. If you think services may qualify for coverage, you should contact your private insurance company for a determination of benefits. This information is usually found on the back of your insurance card.

Prior to admission, we will assist you in determining how services will be covered financially. If you have any questions regarding payment of services, you may contact us by clicking the "Contact Us" button on our home page, or call us at 330-225-3156 during normal business hours.

