

# AppleCare+ Insurance Coverage

Saint Hilary School has chosen the AppleCare+ service for insurance coverage on school issued iPad Air models distributed to students in the junior high. Coverage through AppleCare+ will protect iPad Airs against Accidental Damage from Handling (ADH) for up to two service events within the coverage period. A \$49 + tax service fee will be charged at the time for each service at the cost of the user.

Additionally, AppleCare+ will cover hardware service (not resulting from ADH) for valid claims submitted for defects or issues in workmanship, or if the capacity of the battery to hold a charge has depleted 50% or more from its original settings. There is no fee additional fee for this part of the coverage.

**Accidental Damage:** *This pertains to unintentional or unexpected events, which are mainly drops or liquid contact.*

**Does NOT Cover:** *The damage resulting from misuse, theft, misplacement, external causes (fire/ earthquake), dents and/or scratches caused by normal wear or age of product, etc....*

**For additional AppleCare information & the extensive list of coverage events visit:**

**<http://www.apple.com/legal/sales-support/applecare/appforipadnaen.html>**

With AppleCare+, in each of the hardware servicing cases, Apple will repair or replace the iPad with a new or refurbished part/ product that is new or equivalent to new in the reliability & performance. Hardware service can be obtained by carry or mail- in methods. A representative from the school's tech department, or a parent, may take the iPad into any Apple retail store for regular hardware or ADH claims. For mail-in service, shipping boxes & prepaid way bills can be obtained by calling the Tech Support line (see below).

**IMPORTANT:** Upon receiving service, Apple will delete content stored on device & reformat to original settings, so it is up to the user to back-up their content!

Technical support is also provided under this insurance policy for the duration of the term. Tech support can be received by calling the **Technical Support for Education Customers line at 1 (800) – 800- 2775, & selecting Option #3.**

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**AppleCare+ Cost: \$99 (cost for 3-yrs. of coverage)**

**Deductible: \$49 + tax (for each of two ADH service events) --- \*Paid directly to Apple at the time of service.\***

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If the parent/guardian chooses to opt out of the AppleCare+ coverage, the iPad **MUST** be brought directly to the school tech department to determine servicing.

Please complete the information on the following page, and return it to Saint Hilary School. **NOTE:** iPads will not be distributed without AppleCare+ Insurance payment selection.

***AppleCare+ Insurance Option:***

I, the parent/ guardian of \_\_\_\_\_ have read the information regarding the school issued iPad and the corresponding insurance and in regards to the insurance, have elected to:

\_\_\_\_\_ Accept (Please attach to this form a check in the amount of \$99.00 payable to St. Hilary School and return to Mrs. Heuer by the first day of school).

\_\_\_\_\_ Decline (I am aware that if my child's iPad is damaged or stolen that I am responsible for the total replacement cost of up to \$474.00)

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(signature)

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(date)